

# I Residential FAQ

## 1. Why should I care about my indoor air?

- ☞ We do not live in a pristine world. Although people can often sense pollution outside due to allergens and smog, contaminants in the air inside buildings can be more subtle – but just as dangerous. Most people would not eat contaminated food or drink contaminated water; yet they rarely think about the indoor air they are actively breathing all day–everyday!

## 2. If I want to check the quality of the air, why should I use AirAnswers® rather than other air tests on the market?

- ☞ This test uses innovative technology that is more sensitive and accurate than any other sampling system for evaluating indoor air quality. One of the main reasons for the quality of the results is because AirAnswers® captures contaminants from 10 times the amount of air than other tests on the market. It is also able to capture ultrafine particles that other methods are missing; the ones that can negatively affect health the most.

## 3. How do I know that information from an AirAnswers® test is accurate?

- ☞ AirAnswers® has the science behind it! Our device has been used in top research institutions for case studies and peer-reviewed publications. Go to [www.airanswers.com](http://www.airanswers.com) to see more information about our technology and the institutions that prove the validity of the process.

## 4. How long does it take to collect an AirAnswers sample?

- ☞ Each physician has a personalized approach to treating each patient. Our feedback from a wide area of physicians, especially allergists, is that they find this additional information useful to understanding and treating the patient.

## 5. How can I find an indoor air quality professional in my area that can administer this test?

- ☞ Please log onto [www.airanswers.com](http://www.airanswers.com) to view our current partners or contact us to get started finding a professional who can assist with the collection of samples and the interpretation of the results.

## 6. What do I have to do during testing to ensure accurate results?

- ☞ One benefit of using AirAnswers® is how easy it is to test. Your indoor air professional will set up the device and you can continue with life.

## 7. How will the AirAnswers® test disrupt my daily life?

- ☞ AirAnswers® is completely silent and will not cause any disturbances to your normal routine.

## 8. Can I move the device during testing?

- ☞ To ensure the highest accuracy of the testing sample, please do not unplug or move the device during testing.

## 9. How long will it typically take to get my results?

- ☞ The amount of time it takes to analyze a sample in the laboratory is determined by what your professional chooses to test. All tests in our lab will be completed within 1-5 business days.

## 10. How will the information from an AirAnswers<sup>®</sup> test help me make my home healthier?

- ☞ Rather than guessing if there is a problem with the quality of the air in your home, AirAnswers<sup>®</sup> provides critical information to identify problems and guide corrective actions. AirAnswers can provide data on the types and amount of allergens, mold, and other common contaminants. Being able to assess the home environment for the smallest airborne particles gives insight on the biological matter that can potentially cause harm to your health.

## 11. If something is detected, can I use this information with my landlord or insurance company?

- ☞ Once the customer receives the information regarding their AirAnswers<sup>®</sup> test, they are free to share that information with whoever they deem appropriate. When and how such information is presented to interested parties such as landlords and insurance companies is best decided in conjunction you're your indoor air quality professionals.

## 12. What do health care professionals think of the AirAnswers<sup>®</sup> test?

- ☞ Each health care professionals has a personalized approach to treating each patient. Our feedback from a wide area of physicians, especially allergists, is that they find this additional information useful to understanding and treating the patient.

## 13. Can a physician use information from an AirAnswers<sup>®</sup> test to provide a better diagnosis of health problems and develop an effective treatment plan?

- ☞ Environmental issues are often contributing factors to disease and symptom exacerbation. Knowing the biological particles (allergens, mold, viruses) that you are actively breathing in everyday could potentially help a physician gain additional insight to help better diagnose and treat patients who are suffering.

## 14. What are the benefits of using the AirAnswers<sup>®</sup> process multiple times in the same space?

- ☞ It is beneficial to test your home more than once for various reasons. We recommend using AirAnswers<sup>®</sup> for assessment and then verification of improvement after remediation measures have been taken. It is beneficial to test your home quarterly to help ensure a clean air environment. Your indoor air quality professional will help determine what is best for your situation.